

Privacy Policy

Trade Inquiry & Counterparty Information

LAST UPDATED

12 July 2026

This Privacy Policy explains how Quantum Energy collects, uses, discloses, retains, and protects personal data submitted through its website, Trade Inquiry form, and related business communications.

1. Who We Are

Quantum Energy ("we", "us", "our") is an international trading company registered as a Free Zone Limited Liability Company in the United Arab Emirates (Compass Building, Al Hulaila Industrial Zone-FZ, Ras Al Khaimah, United Arab Emirates). This Privacy Policy explains how we collect, use, disclose, and protect personal data submitted to us, including through our Trade Inquiry form, and describes your rights regarding that data.

This policy is issued in accordance with UAE Federal Decree-Law No. 45 of 2021 on the Protection of Personal Data ("UAE PDPL") and, where relevant to visitors from other jurisdictions, with reference to internationally recognized data protection principles such as the EU General Data Protection Regulation ("GDPR").

2. Data We Collect

When you submit a Trade Inquiry or otherwise contact us, we may collect:

- **Company information:** legal name, country of registration, registration number, registration date, legal address, website, main business activity, main markets.
- **Contact details:** contact person's name, position, phone/WhatsApp number, email address.
- **Beneficial ownership information:** name of the Ultimate Beneficial Owner (UBO), where provided.
- **Compliance information:** sanctions status declarations, KYC-related documents (company registration documents, company profile, LOI/ICPO, quality certificates, proof of funds or authority).
- **Transaction information:** role and structure of the proposed transaction, product details, volumes, delivery terms, pricing, and payment terms.
- **Financial information:** bank/country of bank, payment instrument, solvency confirmation, where voluntarily provided.
- **Additional information:** any other information you choose to include in the "Additional comments" field or attached documents.

We do not knowingly collect more personal data than is necessary to assess and process your inquiry.

3. Purpose and Legal Basis for Processing

We process personal data submitted through the Trade Inquiry form to:

- review and assess trade inquiries;
- conduct counterparty due diligence and compliance checks (KYC / AML / sanctions screening);
- communicate with you regarding your inquiry;
- prepare and negotiate commercial agreements, where applicable;
- comply with our legal and regulatory obligations.

Processing is based on your explicit consent, given by submitting the form, and, where applicable, on the necessity of processing for the performance of a contract or compliance with a legal obligation.

4. How We Share Your Data

We do not sell personal data. We may share the information you provide with:

- authorized employees and departments of Quantum Energy involved in reviewing your inquiry;
- professional advisors (legal, compliance, banking) where necessary to assess or conclude a transaction;
- regulatory or governmental authorities, where required by law.

We do not share your data with third parties for marketing purposes.

5. International Data Transfers

As an international trading company, we may process and access data from outside the United Arab Emirates. Where personal data is transferred across borders, we take steps to ensure an adequate level of protection is maintained, including through contractual safeguards, consistent with the requirements of the UAE PDPL and, where applicable, the GDPR.

6. Data Retention

We retain the personal data you provide for as long as necessary to assess your inquiry and, if a transaction proceeds, for the duration of the business relationship and any applicable legal, accounting, or compliance retention period thereafter. Inquiries that do not result in a transaction are retained only for as long as reasonably necessary before being securely deleted.

7. Your Rights

Subject to applicable law, you have the right to:

- request access to the personal data we hold about you;
- request correction of inaccurate or incomplete data;
- request deletion of your data, where applicable;
- withdraw your consent to processing at any time;
- object to certain processing activities;
- request that we restrict processing or transfer your data.

[To exercise these rights, please contact us at info@quantum-en.com.](mailto:info@quantum-en.com)

8. Data Security

We apply reasonable technical and organizational measures to protect personal data against unauthorized access, loss, misuse, or disclosure.

IMPLEMENTATION NOTE To be updated once the inquiry form uses a secure server-side submission method rather than a mailto link.

9. Cookies

[If applicable] Our website may use cookies or similar technologies to operate correctly and to understand how visitors use the site. You can control cookies through your browser settings. [Add a separate Cookie Policy/consent banner if analytics or tracking tools are used.]

10. Changes to This Policy

We may update this Privacy Policy from time to time. The date of the latest update will be shown at the top of this page. Continued use of our website and forms after changes constitutes acceptance of the updated policy.

11. Contact Us

Company	Quantum Energy
Address	Compass Building, Al Hulaila Industrial Zone-FZ, Ras Al Khaimah, United Arab Emirates
Email	info@quantum-en.com
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